



## The Most Complete Platform for The Modern Workforce

### Single & Flexible End-to-End Platform

The foundation of our platform is a single employee system of record that we've built from the ground up to power the complete employee lifecycle. We offer seamless connections to other providers and applications for the most choice and flexibility, enabling you to manage all your HR processes in one place.

### Employee Experience

Most legacy HR systems aren't designed to address employee needs like communication, connection to the organization and peers, and career development. We deliver experiences employees actually want, which drives engagement and eventually, more adoption of self-service processes — meaning you'll finally achieve the automation you've been striving for.

### Insights & Recommendations

Like most systems, we give you access to your data to meet reporting and compliance needs. But we take it a step further with prescriptive recommendations that tell you how to interpret your data and where to focus next to achieve your goals. Tailored to your company and employees, our advanced AI delivers actionable next steps to improve efficiency and build a healthier workforce.

### Unmatched Customer Service

We pick up the phone when you call us (in about 45 seconds), reply to your emails (4 hours average response time), and we get it right the first time (85% first-time resolution rate). And, our clients are our "co-creators" — we seek their feedback to ensure we're building software that gets them where they want to go. From implementation to ongoing partnership, we offer tailored support to fuel your success.

# A unified product suite backed by innovation, HR expertise, and best-in-class service.

## Payroll

- Payroll Processing
- Global Payroll
- Unlimited Payroll Runs
- Tax Filing Services
- New Hire Reporting
- Geolocation Taxation
- Prorated and Retro Pay
- General Ledger
- Check Printing
- Direct Deposit
- On Demand Payment
- Expense Management

## Time and Labor

- Time and Attendance
- Scheduling
- Time Collection
- Time Clocks

## Benefits

- Benefits Administration
- Carrier EDI Files
- Flexible Benefits (FSA, HSA, HRA, TMA, POP)
- COBRA Administration

## Human Resources

- Human Resources Management
- Workflows Process Automation
- Centralized Document Library
- Fillable Employee Forms
- Unlimited Custom Fields
- Time Off Management
- Employee Self-Service
- Position Management
- Org Chart and Directory
- Company Calendar
- Skills and Certifications Management
- ACA Tracking and Reporting
- Compliance Management
- Employment Verification
- Unemployment Cost Management
- HR Edge
- Compliance Form Library

## Talent

- Onboarding
- Recruiting
- Learning Management
- Performance Management
- Compensation Management
- Market Pay

## Employee Experience

- Community
- Premium Video
- Recognition & Rewards
- Employee Voice
- Mobile App
- AI Assist

## HR Reporting and Insights

- Data Insights
- Dynamic Reporting
- Modern Workforce Index

## Integrations

- Marketplace with 350+ Integrations
- Open APIs & Webhooks
- Developer Documentation

## Customer Service

- Proven Implementation
- Dedicated Account Management
- On Demand Training
- Unlimited Product Training
- Knowledge Base (PEAK)
- AI Assistant