

your preferred date/time.

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Online Training TPO Prescheduled *Multi-Client* Program

Also available in-person or on-line for just your team at

Wednesday May 22, 2024 9:00 am - 11:00 am

Client Exclusive Programs

Register at:

www.tpohr.com

:

Member (1st Registrant) Member2 (2nd Registrant)

to bypass second registration payment.



Expertly Facilitated by:

COACH, CORRECT or SAY GOODBYE?

Your job as a leader is to **set people up for success.** When things go off course, leaders **take action.**

Where the Rubber Meets the Road

Are you unsure about how to coach your employees to tap into their greatest potential? Do you find yourself coaxing with little to show for it rather than motivating and engaging your team? Let's face it, substandard performance impacts everyone and misaligned behavior is even worse. Attending this session will inspire you to develop your employees while addressing performance challenges with increased skill and confidence. Drawing on decades of experience, TPO delivers straight-forward ready to implement performance management knowhow about:

- How to Set People Up for Success
- Giving & Receiving Feedback to Drive Accountability
- Coaching, Correction or Both?
- Sidestepping Legal Landmines
- How & When to Initiate Performance Improvement Planning
- When and How to Say Goodbye

Who Should Attend? Team Leaders, Supervisors, Managers, HR Professionals; those who play a crucial role in teaching others to adopt new knowledge and skills and avoid repetitive mistakes.

What's included? The 21st Century Manager Assessment, The G.R.O.W. Coaching Model and TPO's Best Practice Tools used in documenting development and performance improvement!

MONTEREY COUNTY HOSPITALITY ASSOCIATION

MEMBERS Register Two for the Price of One!

Enter Discount Codes:

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